

SpaNaturally®

Less chemicals.
Less work.

User Guide

Simply follow the steps, monitor water chemistry and change moss refills monthly. Use less chemicals – less often. Enjoy a spa experience that's naturally more comfortable.

More relaxing.



SpaNaturally®



Specially designed flow-through bags expose the moss to help naturally balance water chemistry.

Moss bogs are nature's way of keeping lakes clear and clean. Creative Water Solutions found a specific variety of sphagnum moss that helps balance spa water chemistry. The SpaNaturally® System – and the special SpaNaturally moss refills – enable you to maintain water chemistry using fewer chemicals, less often.

Brought to you by:

Creative Water Solutions

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Step 1 | FLUSH

Preparing spa for cleaning

- Remove filters on a new or established spa
- Take out all inline screens
(for example, Dimension-One spas have a screen under filter housing of the circulation pump)
- Turn off ozonator (if applicable)
- Remove all detachable features such as pillows, etc. and clean separately
- Fill a new spa with water and heat to operating temperature
- Use the water already in an established spa

Cleaning and flushing first steps

- Do not use the spa during cleaning
- Pour in complete container of Spa System Flush
- Start jets and continue to cycle two times to allow for cleaning of the internal piping
- One hour after adding the spa flush, add four cups of dish washer detergent
- Cycle the jets four more times
- Allow the flush / dish detergent to soak in the spa overnight

The next day

- Cycle the jets three times
- Drain the spa
- Immediately wash down the residue on surfaces of spa with your hose and a cloth or soft brush
- If the flushing residue is difficult to remove, a cleaner recommended for cleaning the spa surfaces can be used
- Refill spa for a rinse cycle and run jets for one cycle as soon as water levels cover them to remove the remainder of the flushing additives
- Drain and clean any remaining residue on the surfaces brought out by the rinse cycle

Step 2 | FILL

Re-starting cleaned spa

- Reinstall filters (with established spas we recommend new filters)
- Fill spa with fresh water using StartNaturally® Filter attached to hose
- Add chlorine, bromine, or preferred sanitizer (except Biguanides such as Baquasil), to a reading of no more than one part per million
- Allow the water to reheat to desired temperature and stabilize pH and alkalinity levels at 7.2 to 7.8

Step 3 FRESH

Add SpaNaturally® Refills

- For spas under 450 gallons, use 1 SpaNaturally® refill
- For spas 450 gallons and over, use 2 SpaNaturally® refills
- Remove SpaNaturally® refill(s) from the box and clear packaging
- Insert the SpaNaturally® refill(s) in the filter bay or skimmer basket

MAINTENANCE

First months

- Check filters weekly for the first two months for additional build up of contamination loosened during the flushing process described above
- Clean filters at least every two weeks during this time period. Not doing so could result in water clarity problems

Weekly

- Use test strips to measure water chemistry
- Maintain the following:

pH 7.2 to 7.8

alkalinity 80-120

hardness 150-400

sanitizer at minimum ppm

Monthly

- Replace SpaNaturally® refills
- Check spa filter and clean as needed
- Check and clean spa cover as needed

Change water as needed, starting with the Step 1 FLUSH procedures

WARRANTY

General Disclaimers

SpaNaturally®, SpaNaturally® refills (SpaMoss®), and StartNaturally® filter are intended for residential home use only. Neither SpaNaturally® nor SpaNaturally® refills (SpaMoss®) are intended to be a sanitizer or disinfectant for killing bacteria.

Terms and Conditions Satisfaction Guaranteed – 90 Day Limited Warranty.

Creative Water Solutions, LLC warrants and guarantees for ninety (90) days from the date of retail purchase or internet shipment that you will be completely satisfied with SpaNaturally® and the SpaNaturally® line of products, including without limitation to SpaNaturally® refills (SpaMoss®).

Refund/Replacement Product Policy

In the event you find SpaNaturally® to be unsatisfactory for any reason within ninety (90) days after retail purchase or shipment to you, Creative Water Solutions, LLC will, at your option, provide as your one-time, exclusive remedy either (i) a 100% refund of your purchase price paid for the product said to be unsatisfactory, or (ii) replacement product delivered to you free of charge.

The amount of any refund, or the quantity of replacement product, whichever remedy is elected, shall be limited to the value of your purchase price actually paid for the unsatisfactory product purchased within the 90-day period. Each customer is entitled to a one-time option to receive either a refund or replacement product, and any customer exercising either option shall no longer qualify for either a refund or replacement product on future purchases or use of SpaNaturally® products.

Limitation of Remedies, Waiver and Release of Claims

The SpaNaturally® Refund/Replacement Product Policy set forth above is the exclusive warranty and remedy for your use of any SpaNaturally® product, including without limitation to SpaNaturally® refills (SpaMoss®) and StartNaturally® filters. All claims for refunds are deemed waived or released unless made in accordance with the SpaNaturally® refund/replacement product policy.

Except as provided under the SpaNaturally® refund/product replacement policy, SpaNaturally® and all products within the SpaNaturally® product line are being sold on an “as is” or “with all faults” basis, and the entire risk as to the quality and performance of the goods is with the buyer. No other guarantees or warranties are made, express or implied, including, but not limited to, any implied warranty of merchantability or fitness for a particular purpose or any implied warranty arising out of a course of dealing, custom, or usage of trade.

All other claims of negligent or unintended loss, harm, injury or wrongdoing, whether in contract, negligence, strict liability or any other unintentional tort, are deemed waived or released by you, regardless whether or not submitted under or within the SpaNaturally® refund/replacement product policy. In no event will Creative Water Solutions, LLC be liable for incidental, consequential, special or punitive damages resulting from any breach of contract, negligence or other unintentional cause.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

SUPPORT

For technical support, please contact us toll free at 877-212-6493
www.cwsnaturally.com