



Step 1 Flush spa with Breakaway™

Preparing spa for cleaning

- Remove filters on a new or established spa and put skimmer basket/filter cover back on
- Take out all inline screens and pillows and clean separately with 1/4 cup of Breakaway™. Turn off ozonator and turn diverter valve to middle setting (if applicable)
- Fill a NEW spa with water and heat to operating temperature OR use the water already in an established spa at operating temperature

Cleaning and flushing first steps

- Do not use the spa during cleaning
- Add the content of one bottle of Breakaway™
- Start jets with air closed and continue to cycle five times to allow for cleaning of the internal piping
- Foaming could occur. If it does excessively, turn off jets immediately and foaming will subside
- Leave cover on the spa overnight

The next day

- Cycle the jets two times
- Add 1 cup of powder automatic dish washer detergent per 250 gallons, cycle the jets 3 times with air open and let water sit for 4-6 hours. If excessive foaming occurs, close air.
- Drain the spa
- Immediately wash down the residue on surfaces of spa with your hose and a cloth or soft brush. Do not allow the residue to dry!
- If flushing residue is difficult to remove, use Breakaway™ on a cloth to remove
- Refill spa enough to cover all jets and run jets for two cycles to remove the remainder of the flushing additives OR for optimal results, use a wet/dry vac to remove excess water from jets and bottom of spa
- Drain (if you refilled) and remove any remaining residue on the surfaces

Step 2 Fill

Restarting cleaned spa

- Reinstall cleaned or new filters (with established spas converting to SpaNaturally®, we recommend new filters)
- Attach StartNaturally® filter to garden hose and run water outside of spa for 1-2 minutes until water runs clear
- Fill spa with water using StartNaturally® filter
- When finished, store StartNaturally® filter in a bag in a refrigerator; use every time adding water to spa; good for one year

- Add chlorine, bromine, or preferred sanitizer (except biguanides) to 3-5ppm for first 3 days, then reduce to levels recommended in Maintenance section
- Allow the water to reheat to desired temperature and adjust pH and alkalinity

Step 3 Fresh

Add SpaNaturally® refills

- For the first month, use 2 SpaNaturally® refills
- Thereafter, for spas under 450 gal, use 1 SpaNaturally® refill and for spas over 450 gal, use 2 SpaNaturally® refills each month
- Remove SpaNaturally® refills from the box and clear packaging
- Insert the SpaNaturally® refill(s) in the filter bay or skimmer basket
- When placing SpaNaturally refills in your spa, take care not to place them in an area where they can be sucked into the pump. When in doubt, contact your local spa dealer.

Maintenance

First months

- Remove filters weekly for the first two months and rinse
- A light haze could appear in the first few days due to the effect of SpaNaturally®. This is normal and can be controlled by adding a small dose of spa clarifier to the water.

Weekly

- Use test strips to measure water chemistry
- Maintain the following:
 - pH: 7.2 -7.6
 - alkalinity: 40 -120
 - hardness: 100 -200
 - chlorine: 1-2ppm
- After heavy use, add the recommended dosage for shock of chlorine or bromine

Monthly

- Replace SpaNaturally® refill(s)
- Check spa filter and clean as needed
- Check spa cover and clean as needed

Change water as needed, starting with the Step 1 flushing procedure. Over time, you will need less and less Breakaway™.

Assembled by persons with disabilities supported by Lifeworks Services. Learn more at www.lifeworks.org



Warranty

General Disclaimers

SpaNaturally®, SpaNaturally® Refills (SpaMoss®), and StartNaturally® filter are intended for the residential home use only. Neither SpaNaturally® nor SpaNaturally® refills (SpaMoss®) are intended to be a sanitizer or disinfectant for killing bacteria.

Terms and Conditions Satisfaction Guaranteed-90 Day Limited Warranty

Creative Water Solutions, LLC warrants and guarantees for ninety (90) days from the date of retail purchase or internet shipment that you will be completely satisfied with SpaNaturally® and the SpaNaturally® line of products, including without limitation to SpaNaturally® refills (SpaMoss®).

Refund/Replacement Product Policy

In the event you find SpaNaturally to be unsatisfactory for any reason within the ninety (90) days after retail purchase or shipment to you, Creative Water Solutions, LLC will, at your option, provide as your one-time, exclusive remedy either (i) a 100% refund of your purchase price paid for the product said to be unsatisfactory, or (ii) replacement product delivered to you free of charge.

The amount of any refund, or the quantity of replacement product, whichever remedy is elected, shall be limited to the value of your purchase price actually paid for the unsatisfactory product purchased within the 90-day period. Each customer is entitled to a one-time option to receive either a refund or replacement product, and any customer exercising either option shall no longer qualify for either a refund or replacement product on future purchases or use of SpaNaturally® products.

Limitations of Remedies, Waiver and Release of Claims

The SpaNaturally® Refund/Replacement Product Policy set forth above is the exclusive warranty and remedy for your use of any SpaNaturally® product, including without limitations to SpaNaturally® refills (SpaMoss®) and StartNaturally® filters. All claims for refunds are deemed waived or released unless made in accordance with the SpaNaturally® refund/replacement product policy.

Except as provided under the SpaNaturally® refund/product replacement policy, SpaNaturally® and all products within the SpaNaturally® product line are being sold on an “as is” or “with all faults” basis, and the entire risk as to the quality and performance of the goods is with the buyer. No other guarantees or warranties are made, express or implied, including, but not limited to, any implied warranty of merchantability or fitness for a particular purpose or any implied warranty arising out of a course of dealing, custom, or usage of trade.

All other claims of negligent or unintended loss, harm, injury or wrongdoing, whether in contract, negligence, strict liability or any other unintentional tort, are deemed waived or released by you, regardless whether or not submitted under or within the SpaNaturally® refund/replacement product policy. In no event will Creative Water Solutions, LLC be liable for incidental, consequential, special or punitive damages resulting from any breach of contract, negligence or other unintentional cause.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusion may not apply to you.

Support

For technical support, please contact us toll free at 877-212-6493
www.cwsnaturally.com