

Case Study: SpaNaturally
David Quast
Cottage Grove, Minnesota

Water Works **SpaNaturally Makes Jacuzzi Experience Worthwhile**

As an engineer working in wastewater treatment issues for the Metropolitan Council in the Twin Cities area, David Quast has been exposed to many H₂O challenges – even at his Cottage Grove home. Quast and his wife have owned an outdoor, 350-gallon Jacuzzi for three years. They bought it for relaxation and therapeutic reasons. But like many hot tubs and spas, theirs presented a couple challenges they didn't anticipate: **skin irritation and the ongoing battle to balance pH and alkalinity.**

Seven years ago, the Quasts were introduced to a new product that changed the hassles of hot tub ownership into the happiness of contented hot tub customers. As part of the focus group that beta-tested the SpaNaturally system, including the use of SpaNaturally, the Quasts began using the all-natural water-conditioning program. Today, David Quast says the initial challenges associated with their Jacuzzi are largely history.

"There's no more itchy skin, no more complicated chemical addition to the pH and alkalinity adjustment," notes Quast. "SpaNaturally makes it much easier to treat the water, and you don't have to change the water as often, either." The wastewater expert says he's well satisfied with the SpaNaturally system, giving a thumb's up in nearly every category of the product trial survey, including "**Improved**" marks for:

- **Water clarity**
- **Water color**
- **pH stability**
- **Alkalinity stability**
- **Foaming**
- **How your skin feels while in the spa**
- **How your skin feels after using the spa**
- **Time between water changes**
- **Ease of use**

Like any inquisitive engineer working on water-system treatments, Quast is as curious about how SpaNaturally works as the scientists at Creative Water Solutions are – those who "discovered" the effectiveness of the moss. "I'm really interested in how the moss interacts with the water," Quast says. "I'd like to see the studies when they're complete." That day might come one day soon.

But until then, Quast can ponder the issue while relaxing in his vastly improved Jacuzzi water, savoring the experience of having hot water that doesn't harm his skin or waste the time it once took to balance the Jacuzzi's chemistry.