

# PoolNaturally®

## Pool Maintenance the PoolNaturally® Way

### Spring Start Up/Opening

- Install the **PoolNaturally®** system at the beginning of the pool season for best results.
- Start with a fresh filter
  - Remove filter media (sand, DE) and replace with fresh media.
  - For best results replace cartridge or please ensure the cartridge is well cleaned.
- When starting/opening pool, do not add stabilizer (cyanuric acid) or algaecide.
- Add chlorine to get desired free chlorine.
- Adjust pH, alkalinity, and hardness to recommended levels.

Free chlorine	1-3ppm
pH	7.2-7.6
alkalinity	40-120
hardness	200-300
CYA	*less than 20ppm

- Once water has been balanced, add **PoolNaturally® PoolRefills** to **PoolNaturally®** contact chamber according to the dosage chart (see detailed instructions below – **Changing PoolNaturally® PoolRefills**).
- The first season you use **PoolNaturally®**, check and clean filter or backwash filter **weekly** for the first month. As material is shed from the pipes and pool surfaces, it will collect on/in filters and needs to be removed by rinsing or backwashing.

### Routine Maintenance the PoolNaturally® Way

- **PoolNaturally® PoolRefill** dosing has been designed for best results when **PoolRefills** are changed once a month (see below for details about how to change **PoolRefills**).
- Maintain 1-3 ppm of free chlorine.

- Monitor pH, alkalinity, hardness, and free chlorine weekly with test strips or other approved testing equipment or take water samples to your local pool retailer.

### Important Pool Maintenance Note

When backwashing, hyper-chlorinating, shocking, or using algaecide, close the inflow and outflow valves to the **PoolNaturally®** contact chamber. Re-open valves when chlorine levels return to 1-3 ppm free chlorine and, if using an algaecide, it is once again safe to use your pool per algaecide instructions.

### At the End of the Season (for cooler climates)

Take appropriate winterizing steps for the whole pool system. Completely empty water from the **PoolNaturally®** contact chamber and remove **PoolRefills**.

### Changing PoolNaturally® PoolRefills

- To change **PoolNaturally® PoolRefills**, close the inflow and outflow valves at the contact chamber.
- Remove lid from the contact chamber.
- Remove old **PoolNaturally® PoolRefills** and dispose.
- Add new **PoolNaturally® PoolRefills** according to dosage chart below.
- Lubricate o-ring as needed.
- Install the contact chamber lid and lock ring, **do not over tighten** the lock ring and verify that the air relief vent is closed.
- Open the previously closed inflow and outflow valves on the **PoolNaturally®** contact chamber.
- Slightly open the air relief valve on the cover and leave open until water flows out, the tank is now full. Tighten / close the air relief valve.

### PoolNaturally® Dosage Chart

PoolNaturally® Sizing Chart				
Pool Size in Gallons	1,000 - 9,999	10,000 - 19,999	20,000 - 29,999	30,000 - 39,999
PoolStart/ PoolRefill Size	5G	10G	20G	30G



### General Disclaimers

PoolNaturally® PoolStart and PoolNaturally® PoolRefills (PoolMoss®) are intended for residential home use only. Neither PoolNaturally® PoolStart nor PoolNaturally® PoolRefills (PoolMoss®) are intended to be a sanitizer or disinfectant for killing bacteria.

### Terms and Conditions

#### Satisfaction Guaranteed – 90 Day Limited Warranty.

Creative Water Solutions, LLC warrants and guarantees for ninety (90) days from the date of retail purchase or internet shipment that you will be completely satisfied with PoolNaturally® and the PoolNaturally® line of products, including without limitation to PoolNaturally® PoolStart and PoolNaturally® PoolRefills (PoolMoss®).

#### Refund/Replacement Product Policy

In the event you find PoolNaturally® to be unsatisfactory for any reason within ninety (90) days after retail purchase or shipment to you, Creative Water Solutions, LLC will, at your option, provide as your one-time, exclusive remedy either (i) a 100% refund of your purchase price paid for the product said to be unsatisfactory, or (ii) replacement product delivered to you free of charge.

The amount of any refund, or the quantity of replacement product, whichever remedy is elected, shall be limited to the value of your purchase price actually paid for the unsatisfactory product purchased within the 90-day period.

Each customer is entitled to a one-time option to receive either a refund or replacement product, and any customer exercising either option shall no longer qualify for either a refund or replacement product on future purchases or use of PoolNaturally® products.

#### Limitation of Remedies, Waiver and Release of Claims

The PoolNaturally® Refund/Replacement Product Policy set forth above is the exclusive warranty and remedy for your use of any PoolNaturally® product, including without limitation to PoolNaturally® PoolStart, PoolNaturally® PoolRefills and PoolMoss®. All claims for refunds are deemed waived or released unless made in accordance with the PoolNaturally® refund/replacement product policy.

Except as provided under the PoolNaturally® refund/product replacement policy, PoolNaturally® and all products within the PoolNaturally® product line are being sold on an “as is” or “with all faults” basis, and the entire risk as to the quality and performance of the goods is with the buyer. No other guarantees or warranties are made, express or implied, including, but not limited to, any implied warranty of merchantability or fitness for a particular purpose or any implied warranty arising out of a course of dealing, custom, or usage of trade.

All other claims of negligent or unintended loss, harm, injury or wrongdoing, whether in contract, negligence, strict liability or any other unintentional tort, are deemed waived or released by you, regardless whether or not submitted under or within the PoolNaturally® refund/replacement product policy. In no event will Creative Water Solutions, LLC be liable for incidental, consequential, special or punitive damages resulting from any breach of contract, negligence or other unintentional cause.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

For warranty claims or technical support, please contact your PoolNaturally® retailer or contact us directly toll free at  
877-212-6493

[www.cwsnaturally.com](http://www.cwsnaturally.com)

Assembled by persons with disabilities supported by Lifeworks Services. Learn more at [www.lifeworks.org](http://www.lifeworks.org)